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CompeteIT – Features and Benefits

Your business success depends on your IT infrastructure. You need ***SRJ Technologies*** to deliver proactive services that not only keep your network up and running, but running effectively and efficiently.

SRJ Technologies's "Complete IT" package means that you will see increased performance, security, and reliability – immediately, and at an affordable price.

Quick Response

- ✓ ***SRJ Technologies*** can monitor what issues are affecting your network, and will respond before they become critical – such as a server running low on memory
- ✓ Automatic alert dispatch to ***SRJ Technologies*** guarantees a quick response to problems at your site

Security Monitoring

- ✓ Alerts ***SRJ Technologies*** on attempted network access by unauthorized users
- ✓ Software content control allows you to ban high-bandwidth interactive games or illegal peer-to-peer file sharing which monopolize business resources and promote viruses and spyware
- ✓ Extensive security reporting gives you a bird's-eye view of your entire network's security
- ✓ Patch inventory ensures your operating systems are up to date and not exposed to vulnerabilities

Graphical Performance Reporting

- ✓ Scheduled executive reporting, automatically generated and sent directly to your e-mail address
- ✓ Easy-to-understand graphical reports with "un/acceptable threshold" lines
- ✓ Makes capacity management and upgrade planning simple

Remote Management and Communication

- ✓ ***SRJ Technologies*** can minimize disruptions to the work environment by remotely resolving issues using a secure VPN system
- ✓ If an issue arises that requires on-site assistance, prior in-depth knowledge allows us to send fully prepared specialists who can resolve the issue faster than ever before
- ✓ Network services monitoring and alerting (POP3, HTTP, FTP and others)
- ✓ Very low bandwidth requirements – does not slow down your network response time

Detailed Site Level Inventory

- ✓ Up-to-date hardware, software and patch information - automatically collected, 100% accurate.

Grow Your Business, Cut Costs

- ✓ Visits from ***SRJ Technologies*** shift from fixing problems to cooperatively managing your network's growth
- ✓ Maximize the life of existing hardware and minimize unnecessary expenses by reallocating existing resources to where they are needed most.

System Requirements:
Windows XP Pro, Windows 2000 Pro/Server, or Windows 2003 (Server, Enterprise Edition or Web Edition) or MS SBS